



Signature Service

- Handheld XRF

Bruker *Signature Service*

Bruker has been in the instrument business for many years and supplied products and services to companies just like yours. We understand the critical importance of post-sales support to our clients. That's why we not only design our products with maximum uptime in mind but we have established our *Signature Service* program which comes standard with every analyzer. *Signature Service* provides the highest level of service in the handheld XRF industry including a two year warranty on our analyzers¹ and our guaranteed loaner program. When it comes to service contracts and warranties, we offer the kind of flexibility and coverage that others find hard to match. At Bruker we have the confidence in our products to offer services and pricing that others simply do not meet.



Express Loaner Guarantee

As part of our *Signature Service* program Bruker is the only handheld XRF manufacturer which guarantees to provide a loaner² instrument during the warranty and extended warranty period. While others may offer this service, and some charge extra for it, Bruker includes this promise as part of our standard warranty. Not only do we offer to have a loaner at your site within two (2) business days³, we guarantee it. If you do not receive a loaner system within the specified time Bruker will extend your warranty by 90 days. We have the confidence that we can perform to our promise.

¹ For S1 TURBO and S1 SORTER; see Industrial Products Terms and Conditions for details.

² Not available in all regions. Ask your local representative about availability.

³ Dependent upon local customs and transportation services.

⁴ Up to a maximum of 5 years.



Extended Warranty

Bruker's *Signature Service* program offers you the opportunity to extend the normal two (2) year warranty on your instrument at the lowest prices in the industry. At any time while your instrument is under warranty or extended warranty you may purchase an additional year of extended warranty⁴. At the time of original purchase, you have the option of purchasing an additional three year warranty extension for less than the price of two single year extensions.



● **Contact your local representative for more details.**

● **Bruker Elemental**
Service/Manufacturing
Kennewick, WA · USA
Tel. +1 (509) 783-9850

hhservice@Bruker-Elemental.net
www.bruker.com/hhxf

Bruker Nano GmbH
Sales/Service
Berlin · Germany
Tel. +49 (0)30 670 990-0